

# Tools and Resources Contact Information

Topic	Provider	Contact Information	
		Web	Phone
Benefits Guides, Other Benefits Information, and Live Well Information	Oncor	<a href="http://intranet.corp.oncor.com">http://intranet.corp.oncor.com</a> Access the Oncor Live Well intranet page on the Oncor intranet.	N/A
		<a href="http://oncorbenefits.com/ee">oncorbenefits.com/ee</a> Access the Oncor benefits site.	N/A
General Information	Oncor HR Service Center	<a href="http://oncor.ultipro.com">oncor.ultipro.com</a> Log onto to enroll. (See <b>page 7</b> for details.) Email: <a href="mailto:oncorhr@ukg.com">oncorhr@ukg.com</a>	<b>1.888.565.8803</b> Representatives are available Monday through Friday from 7:30 a.m. to 5:30 p.m. Central Standard Time.
Medical, Prescription Drug, and Tools to Manage Your Health	Blue Cross and Blue Shield of Texas (BCBSTX)	<a href="http://bcbstx.com">bcbstx.com</a> Log onto find network providers, check claims, access cost estimators, complete an online Health Assessment, or create a personal health record.	<b>1.877.213.6898</b> Call Customer Service to speak to your Blue Care Connection Personal Health Clinician or a Customer Service Representative.
	Scott & White Health Plan (SWHP) Option	<a href="http://mybswhealth.com">mybswhealth.com</a> Log onto find a network provider, review claims and explanations of benefits (EOBs), access a health coach, and more.	<b>1.800.321.7947</b>
	CVS Caremark	<a href="http://caremark.com">caremark.com</a>	<b>1.866.339.0593</b>
HSA Claims	Fidelity	<a href="http://netbenefits.com">netbenefits.com</a>	<b>1.800.544.3716</b>
HRA Claims	ConnectYourCare	<a href="http://connectyourcare.com">connectyourcare.com</a>	<b>1.877.292.4040</b>
FSA Claims	ConnectYourCare	<a href="http://connectyourcare.com">connectyourcare.com</a>	<b>1.877.292.4040</b>
Dental Benefits	Aetna Dental	<a href="http://aetna.com">aetna.com</a>	<b>1.877.238.6200</b>
Vision Benefits	UnitedHealthcare Vision	<a href="http://myuhcvision.com">myuhcvision.com</a>	<b>1.800.638.3120</b>
Concierge and Advocacy Services	BCBSTX Health Advocacy Solutions	<a href="http://bcbstx.com">bcbstx.com</a>	<b>1.877.213.6898</b>



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Patient Advocacy Service and Medical & Surgical Decision Support Services	Consumer Medical	<a href="http://consumermedical.com">consumermedical.com</a>	1.877.213.6898
Telemedicine	MDLIVE	<a href="http://mdlive.com/bcbstx">mdlive.com/bcbstx</a>	1.888.680.8646
Physician Results Form Tobacco Cessation Affidavit	Cover-Tek	Email: <a href="mailto:southlake@cover-tek.com">southlake@cover-tek.com</a>	1.817.329.6900 Fax: 1.817.416.2300
Tobacco Cessation and Weight Management Programs	Blue Cross and Blue Shield of Texas (BCBSTX)	<a href="http://bcbstx.com">bcbstx.com</a>	1.877.213.6898 (Once enrolled, call 1.866.412.8795.)
Digital Health Coaching Assessment (includes the Live Tobacco Free module) for SWHP Participants	Scott & White Health Plan (SWHP)	<a href="http://mybswhealth.com">mybswhealth.com</a>	1.800.321.7947
Additional Tobacco Cessation Programs	Quit For Life® through the American Cancer Society.	<a href="http://quitnow.net">quitnow.net</a>	1.866.784.8454
	Clickotine through the Magellan/EAP Program.	Search for the <b>Clickotine app</b> on your phone. <a href="http://clktx.com/join/">clktx.com/join/</a> to join.	N/A
Rehabilitation Services	Hinge Health	<a href="http://hingehealth.com/oncor">hingehealth.com/oncor</a>	1.855.902.2777
	Airrostri Rehab Centers	<a href="http://airrostri.com">airrostri.com</a>	1.800.404.6050



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Diabetes Support	<b>Livongo</b>	<a href="https://welcome.livongo.com/oncor#/">welcome.livongo.com/oncor#/</a> Registration Code: <b>ONCOR</b>	<b>1.800.945.4355</b>
Employee Assistance Program (EAP)	<b>Magellan Health</b>	<a href="https://magellanascend.com">magellanascend.com</a>	<b>1.800.327.6608</b>
Incentive Information	<b>Navigate for Oncor's Live Well Program</b>	<a href="https://oncorlivewell.com">oncorlivewell.com</a> Email: <a href="mailto:info@oncorlivewell.com">info@oncorlivewell.com</a>	<b>1.888.596.6750</b>
Voluntary Benefits	<b>Aetna Voluntary Plans</b>	<a href="https://myaetnasupplemental.com">myaetnasupplemental.com</a>	<b>1.800.607.3366</b>
Emergency Backup Care Support	<b>Magellan Health</b>	<a href="https://magellanascend.com">magellanascend.com</a>	<b>1.800.327.6608</b>
Life, AD&D, and LTD Insurance	<b>MetLife</b>	N/A	<b>1.800.638.6420</b>
Funeral Planning Services/Grief Counseling	<b>MetLife</b>	N/A	<b>1.800.638.6420</b>
Prepare a Will	<b>MetLife Legal Plans</b> (available to participants covered under Oncor's life insurance benefits)	N/A	<b>1.800.821.6400</b>
Retirement Benefits (Pension and Thrift)	<b>Fidelity</b>	<a href="https://netbenefits.com">netbenefits.com</a>	<b>1.866.602.0629</b>

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